# TRIAGE: billing that survives a system move

Transfer Reconciliation and Investigation Agent with Guarded Execution

It finds why billing records stopped matching, proposes the fix, and lets a person decide.

rudcorp.io

## The problem: three systems must agree

**Clinical record** what was done → **Old billing system** what was billed → **New billing platform** what arrived

**After a system move, some accounts no longer do. What breaks on the way:**

- A charge is lost, or loaded twice
- Units, codes or amounts change
- A payer payment is never posted
- A statement goes out early, or too high
- A payer denial reaches no work queue
- An account lands on the wrong patient

## Why it matters

**Revenue.** A missing charge or payment is money not collected.

**Patients.** A wrong statement is a wrong bill in someone's mailbox.

**Compliance.** Records that disagree are hard to defend.

**People.** Today analysts work each mismatch by hand, across three screens.

## The approach: give each step to whoever does it best

**1 Rules find**
SQL checks compare every account. Exact, complete, and no AI cost.

→

**2 The agent explains**
AI reads the account and the policy, names the cause, cites its evidence.

→

**3 A person decides**
The reviewer sees a dry run of the fix, then approves or rejects it.

→

**4 Code applies**
The fix comes from source data. The check is re-run to prove it worked.

**The AI reads, never writes.** Code makes every change.

**Nothing is taken on trust.** Code checks each answer before a person sees it.

**It cannot run away.** Hard limits on time and spend, and no patient identifiers reach the model.

Next, page 2: the working prototype, with measured accuracy, cost and scale. TRIAGE is a prototype by RudCorp, built and tested on synthetic data. It is not connected to live systems and has not been reviewed for use with patient data.